

## 6.21 TAXICAB LICENSING PUBLIC VEHICLE LICENSING

### (1) OPERATOR'S LICENSE APPLICATION PROCESS

(a) APPLICATION. A person wishing to obtain a ~~taxicab~~ public vehicle operator's license shall apply to the city clerk upon a common council approved form and pay to the clerk the proper license fee and submit an acceptable passport-sized photo. The clerk shall forward the application to the police department for review. If the police department approves the application, it shall forward its recommendation to the clerk. The police department shall deny the application if any of the following applies:

1. The circumstances of a pending criminal charge against the applicant substantially relate to the licensed activity,
2. The applicant has been convicted of any felony, misdemeanor or other offense the circumstances of which substantially relate to the circumstances of the particular job or licensed activity,
3. The applicant made a false statement on the application,
4. The applicant is under eighteen (18) years old.

~~(b) HOSPITALITY TRAINING. Prior to issuance of a permanent operator's license an applicant must complete a hospitality training course which has been approved by the City of Green Bay and evidenced by a certificate of completion. The hospitality training course shall be provided free of charge to the licensee.~~

(eb) Appeal. If the police department denies an application for an operator's license, the applicant may appeal within fifteen (15) days after the ~~clerk~~ police department mails a notice of denial to the applicant. If the applicant files a timely appeal with the clerk, the clerk shall schedule an appeal hearing before the Protection & Welfare Committee. The Committee shall approve the application only if the applicant is qualified under this section and may place conditions upon approval. The common council shall affirm, reverse or modify the committee decision.

(dc) Issuance. The clerk shall issue a public vehicle operator's license if the applicant has been approved by the police department or the common council and has satisfied all other provisions of this section.

- ~~1. Temporary License. The clerk shall issue a temporary taxicab operator's license if the applicant has been approved by the police department or the common council, and has satisfied all other provisions of this section except for the completion of an approved hospitality training course within the last twelve (12) months. A temporary operator's license shall expire upon ninety (90) days after the date of issuance or upon issuance of a permanent operator's license. Only one temporary operator's license may be issued within a twelve (12) month period.~~
- ~~2. Permanent License. The clerk shall issue a permanent taxicab operator's license if the applicant has been approved by the police department or the common council, has completed an approved hospitality training course within the last twelve (12) months, and has satisfied all other provisions of this section.~~

### (2) TAXICAB PUBLIC VEHICLE REGULATIONS. The owner and operator of a ~~taxicab~~ public vehicle are both responsible for ensuring compliance with this subsection.

(a) Maintenance. No person may operate a vehicle registered under this paragraph unless the vehicle complies with all the conditions necessary to become a licensed ~~taxicab~~ public vehicle at the time it is in operation.

(b) Receipts. Upon a customer's demand, the operator of a ~~taxicab~~ public vehicle shall provide a receipt at the time of payment in legible type or writing containing the firm name, operator's name

and number, any items for which the charge is made, the total amount paid, and the date of payment. The receipt may be provided in electronic form if payment is made by electronic means.

(c) Rates. ~~Taxis~~ Public vehicles may charge for service at a rate per unit of time, a rate per unit of distance, a flat rate per ride, or by using a taximeter.

1. Report to Clerk. The owner or operator of a ~~taxi~~ public vehicle shall at all times maintain a schedule of rates on file with the city clerk and may not charge any rate higher than the rate on file with the city clerk
2. Taximeters. A ~~taxi~~ public vehicle may use a taximeter to determine the cost of service, subject to the following regulations:
  - a. No person shall use or permit to be used upon any ~~taxi~~ public vehicle a taximeter which is in error more than 4% in efficiency and more than 1% in excess interval under test.
  - b. After sundown, the face of the taximeter shall be illuminated by suitable light so arranged as to be readily discernible to the passengers.
  - c. The case of the taximeter shall be sealed and have its cover gear intact.
  - d. Upon complaint to the Clerk's Office, the taximeter subject to complaint shall be inspected by the inspection department.

(d) Operator ID Display. No person may operate a ~~taxi~~ public vehicle unless the person who is licensed to operate it is displaying his or her operator's license.

(3) LICENSE SUSPENSION OR REVOCATION. Any person may file a complaint with the city clerk alleging a licensee has violated any provision of this Code or state law that substantially relates to the licensed activity. ~~The common council may require the complainant to post surety of up to \$500 fine the complainant of up to \$500.~~ If the common council determines that the complaint is true, it shall revoke the license or suspend the licensee's license for not less than ten (10) and not more than ninety (90) days. If the common council determines the complaint to be unsubstantiated, it shall dismiss the complaint ~~and return any surety fine posted by the complainant.~~ If the common council determines the complaint is false and the complainant acted in bad faith, it shall dismiss the complaint ~~and award the complainant's surety fine to the licensee.~~ Chapter 68, Wis. Stats., shall not apply to ~~taxi~~ public vehicle licensing decisions.